STATEMENT OF SERVICE CHARGE INCOME & EXPENDITURE

FOR THE YEAR ENDED 31 DECEMBER 2021

FOR

THE HEIGHTS, COVENTRY

SERVICE CHARGE ACCOUNTS 31 DECEMBER 2021

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ACCOUNTANTS' REPORT FOR THE YEAR ENDED 31 DECEMBER 2021

ACCOUNTANTS' REPORT OF FACTUAL FINDINGS TO THE LANDLORD OF THE HEIGHTS, COVENTRY

You have stated that an audit of the service charge accounts in accordance with International Standards on Auditing is not required under the terms of the lease for The Heights, Coventry. In accordance with our engagement Letter dated 16 May 2019, we have performed the procedures agreed with you and enumerated below with respect to the service charge accounts set out on pages 2 to 4 in respect of the year ended 31 December 2021 in order to provide a report of factual findings about the service charge accounts that you have issued.

This report is made to the landlord for issue with the service charge accounts in accordance with the terms of our engagement. Our work has been undertaken to enable us to make this report to the Landlord and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Landlord for our work for this report.

Basis of report

Our work was carried out having regard to TECH 03/11 Residential Service Charge Accounts published jointly by the professional accountancy bodies with ARMA and RICS. In summary, the procedures we carried out with respect to the service charge accounts were:

- 1. We obtained the service charge accounts and checked whether the figures in the accounts were extracted correctly from the accounting records maintained by or on behalf of the landlord;
- 2. We checked, based on a sample, whether entries in the accounting records were supported by receipts, other documentation or evidence that we inspected; and
- 3. We checked whether the balance of service charge monies for this property shown on page 2 of the service charge accounts agreed or reconciled to the bank statements for the account in which the funds are held.

Because the above procedures do not constitute either an audit or a review made in accordance with International Standards on Auditing (UK and Ireland) or International Standards on Review Engagements, we do not express any assurance on the service charge accounts other than in making the factual statements set out below.

Had we performed additional procedures or had we performed and audit or review of the financial statements in accordance with International Standards on Auditing (UK and Ireland) or International Standards on Review Engagements, other matters might have come to our attention that would have been reported to you.

Report of factual findings:

- a) With respect to item 1 we found the figures in the statements of account to have been extracted correctly from the accounting records.
- b) With respect to item 2 we found that those entries in the accounting records that we checked were supported by receipts, other documentation or evidence that we inspected.
- c) With respect to item 3 we found that the balance of service charge monies shown on page 2 of the service charge accounts agrees or reconciles to the bank statements for the account in which the funds are held.

(CONP. U.K. LLP

Crowe U.K. LLP Chartered Accounts Black Country House Rounds Green Road West Midlands B69 2DG

Date: 28 June 2022

INCOME AND EXPENDITURE FOR THE YEAR ENDED 31 DECEMBER 2021

	Sch 1 £	Sch 2 £	2021 £	2020 £
Income relating to the period				
Service charges			62,272	59,284
Gross interest	2	1	3	28
Total income receivable		-	62,275	59,312
Expenditure relating to the period				
Cleaning	2,981	1,987	4,968	5,515
Window cleaning	864	576	1,440	1,440
Electricity	2,688	1,792	4,480	3,267
External maintenance	4,057	2,704	6,761	12,653
Internal maintenance	4,804	3,203	8,007	1,268
Landscaping	2,358	1,572	3,930	4,170
Management fees	9,922	6,615	16,537	15,750
Accountancy	180	120	300	600
Insurance	12,483	8,322	20,805	17,027
Fire alarms	1,295	864	2,159	1,730
Sinking fund	2,100	1,400	3,500	1,300
Total expenditure	43,732	29,155	72,887	64,720
Excess (deficit) funds		-	(10,612)	(5,408)

BALANCE SHEET FOR THE YEAR ENDED 31 DECEMBER 2021

	Notes	2021	2020
		£	£
Assets			
Cash at bank	2	24,197	24,894
Prepayments	2	6,076	5,242
Trade debtors		854	2,335
Amounts due from tenants		10,612	5,408
		10,012	0,400
		41,739	37,879
Liabilities			
Trade creditors		3,228	5,786
Accruals		694	1,701
Service charge in advance		30,017	26,092
		33,939	33,579
Net assets		7,800	4,300
Reserves:			
General reserves	3	7,800	4,300
Balance as at 21 December 2021			
Balance as at 31 December 2021		7,800	4,300
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Nicola Fagan

NOTES TO THE STATEMENT OF SERVICE CHARGE INCOME & EXPENDITURE FOR THE YEAR ENDED 31 DECEMBER 2021

1. Accounting policies

The accounts are prepared in accordance with the lease and on the accruals basis.

Bank account

Service charge money was held in trust at Barclays Bank under the title The Heights designated client account.

3. Reserve funds

The general reserve has been established to meet the cost of large, non-regular repair and maintenance work.

4. Managing agent annual declaration

The following fees have been levied by the managing agent in relation to the year ended 31 December 2021.

	£
Professional fees	
Agents fees	16,537